

Seniors Home Supports Program

...helping seniors remain in their homes

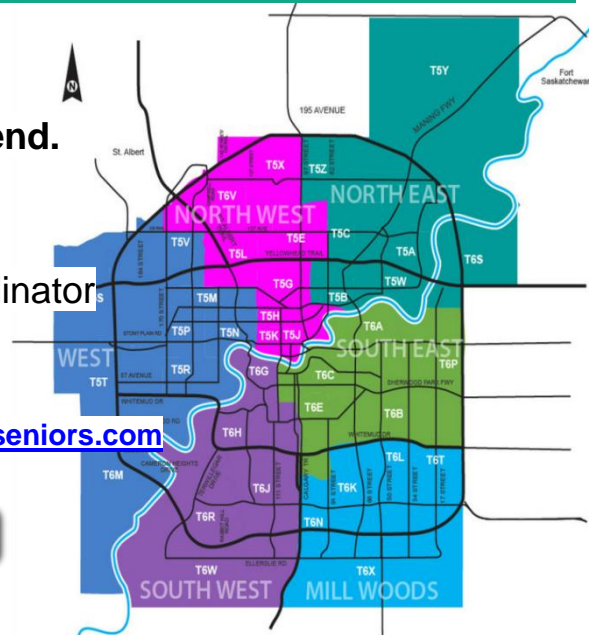
What Is This Program?

The Edmonton Seniors Home Supports Program is a referral service that gives seniors referrals to vetted service providers who offer snow removal, yard help, housekeeping & minor home repair services.

Who To Contact?

Westend Seniors is the hub for these services in the west end.

For more information please contact our Seniors Support Coordinator, Hayley Weedon at 780-483-1209 or seniorsservices@westendseniors.com



- For other areas of the city:**
- North West:** North West Edmonton Seniors Society 780-482-1958
 - North East:** North Edmonton Seniors Association 780-944-7470
 - South East:** South East Edmonton Seniors Association 780-468-1985
 - Mill Woods:** Mill Woods Seniors Activity Centre 780-496-2997
 - South West:** Lifestyle Helping Hands Seniors Association 780-450-2113

Services Provided



- **Snow Removal:** remove snow & put down anti-slip material to cover icy spots (not chipping ice).
- **Yard Help:** mow lawn & spring clean-up (not including removal of animal waste, weeding, or planting).
- **Housekeeping:** vacuum, wash floors, clean bathrooms, do laundry, dust, clean the fridge.
- **Minor Home Repair:** clean eaves troughs, repair gate/fence & stair/handrail, change lightbulbs, replace door knobs, repair flooring, install grab bars, clean windows (without removing windows).

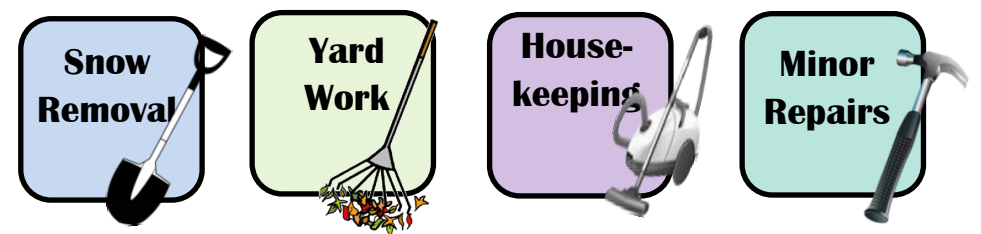
Referral Process

- When you call we will ask you some questions to determine the best referrals to suit your needs.
- We maintain a list of service providers who have been screened and vetted.
- When you request services you will be given a minimum of 3 referrals (if providers are available).
- It is up to you to contact each service provider to discuss costs and service needs and select a suitable company that fits your needs.
- We will follow up with you to help the Seniors Home Supports Program evaluate if it is meeting needs or if improvements could be made.

Business & Independent Contractors

If you are a business or an independent contractor who provides snow removal, yard help, housekeeping, or minor home repair services, we encourage you to register with our program. There is no administration fee to participate. We are looking for businesses that can provide one or more of the following services:

- **Snow removal:** remove snow & put down anti-slip material to cover icy spots.
- **Yard Help:** mow lawn & do spring/fall clean-up.
- **Housekeeping:** vacuum, wash floors, clean bathrooms, do laundry, dust, clean the fridge.
- **Minor Home Repairs:** clean eaves troughs, repair gate/fence and stair/handrail, change lightbulbs, replace door knobs, repair flooring, install grab bars, clean windows (without removing windows).



Benefits To You Or Your Company

BENEFITS THAT MATTER

- Get more referrals with less leg work on your part.
- Help seniors remain in their homes by providing essential services.
- When seniors request services, we give them a minimum of three referrals (if providers are available) and the senior picks the company which fits their needs. Seniors will contact you directly.